



CROSSINGS DANCE

STUDIO TERMS & CONDITIONS 2024/25

WITHDRAWAL POLICY

Summer Programs:

- Withdrawal requests must be received in writing **two weeks** prior to the start of the program.
- Only Summer Camps that have not yet begun will be refundable.
- A \$25.00 administration fee will be retained.

Sessional Programs:

- Only Sessions that have not yet begun will be refundable.
- Withdrawal requests must be received in writing **two weeks** prior to the start of the program. A \$30.00 (+gst) Non-Refundable Registration Fee will be retained.
- For Full Year Bundles, requests must be received in writing **two weeks** prior to the start of the new session. A \$30.00 (+gst) Non-Refundable Registration Fee will be retained.
- Dance Prop Kits, once received, cannot be returned or refunded **Students returning from the 2023/24 Dance Season do not need to purchase a new kit.*

Full Year Program:

- Registration Deposit will include a *Registration Fee, Costume Rental Fee, and Performance Fee*. Your Deposit is non-refundable and will be charged to your billing method on the 1st of the following month.
- **Withdrawals require one calendar month's written notice** and must be received prior to the first day of the month. Your final balance will be calculated by pro-rating classes to the end of the one-month notice period. Any fees submitted to cover classes after the one-month notice period will be returned.
- There are no refunds after **January 31st, 2025**.

PAYMENT POLICY

- **REGISTRATION MUST BE RECEIVED PRIOR TO THE START OF CLASSES.** Students will not be allowed to attend class unless they have completed the online registration process.
- Declined payments will **no longer** be assessed a service charge of \$25.00, instead a charge attempt will be made every 24 hours until your outstanding charge is successfully paid.
- If applying for *Jumpstart* or *KidSport* funding, these payments will be applied to your client account and fees will be adjusted to reflect these payments once funding is received.

Full Year Program:

- **Registration Deposit** will include a *Registration Fee, Costume Rental Fee, and Performance Fee (+gst)*. Your Deposit is non-refundable and will be charged to your billing method on the 1st of the following month.
- Full Year tuition will be divided and paid in 10 monthly instalments (September 1st - June 1st).
- If you wish to **Pay-In-Full (on or before September 1st), [CONTACT US](#)** once you've registered to indicate that you will be paying in full, and we will add the discount to your account. Receive **5% Off Tuition (E-Transfer) OR 3% Off Tuition (Credit Card)**!

- Declined payments will no longer be assessed a service charge of \$25.00, instead a charge attempt will be made every 24 hours until your outstanding charge is successfully paid.
- We will no longer be accepting Direct Debit/Bank Draft payments for the 2024/25 season.
- Accounts must be paid in full by June 1, 2025.

Sessional Programs:

- A Registration Fee (Deposit) + gst (\$30 student or \$50 per family), will be charged to your billing method on the 1st of the following month.
- Sessional classes are to be paid in full and will be charged to your card on file on May 1st, or immediately upon registration after May 1st.
- If you wish to register for a **Full Year Bundle** (all three sessions at a discounted price), select the Fall Session class, and then [CONTACT US](#) once you've registered to indicate that you would like the "Full Year Bundle."
- Full Year Bundles must be paid-in-full upon registration.
- A one-time charge for a Dance Prop Kit (\$8 +gst) will be added to registration fees for all new Tiny Toes students. **Students returning from the 2023/24 Dance Season do not need to purchase a new kit.*

Summer Programs:

- Summer camps are to be paid in full and will be charged to your card on file on May 1st, or immediately upon registration after May 1st.
- EARLY BIRD rates apply between April 15th - May 31st.

PAYMENT PROCESSING

Pay In Full:

- Payment-In-Full will be charged on the 1st of the client's chosen month (**May - September 2024**) to your **credit card** on file, or via E-transfer **before August 31st, 2024.**
- Payment-in-Full will be accepted after September 1st, however, the Paid-In-Full Discount will **NOT** be applied.
- Credit Card payments may also be made directly from your online portal prior to August 31st, 2024.

Monthly Instalments:

- Full Year tuition will automatically be charged in 10 instalments spanning September to June on the 1st of the month.
- Tuition will be pro-rated for late enrolment.

E-Transfers

- E-Transfers will only be accepted for Payment-In-Full prior to August 31st, 2024.
- E-Transfers will **no longer be accepted** for tuition payments after August 31st, 2024.
- E-Transfer can be sent to info@crossingsdance.com, password: *swanlake*)

Direct Debit

- Direct Debit will no longer be available.

RELEASE OF LIABILITY

- For purposes such as education and promotion of Crossings Dance Ministries Inc. and its programs, photographs and video may be taken of students and used in school publications, on our website, on our blog, on Social Media, in occasional news releases, and in other promotional mediums. Crossings Dance Ministries Inc., as applicable, is not required to notify students or their parents/guardians, solicit their approval, or compensate them in any way prior to using such photographs or video.

- In order to teach and correct dance movement and technique, physical contact between the student and teacher is necessary. Crossings Dance Ministries Inc. undertakes to ensure that such contact is applied in a professional manner and is required for dance instruction. This contact, as deemed necessary by the teacher, is consented to by the student and/or parent/guardian.
- Crossings Dance Ministries Inc. and its Directors and Employees will not assume liability for any lost or stolen property, for any bodily or personal injury consisting of or arising out of a student participating in any physical training (dance or fitness), athletic activity or contest. Crossings Dance Ministries Inc. is not responsible for loss, damage or injury to any person or property while on the site of Crossings Dance Ministries Inc., traveling to or from the site of Crossings Dance Ministries Inc., or while participating in an off-site affiliated performance, activity, or contest.
- Consent and Assumption of Risk: Being fully aware of these dangers, I hereby give consent for my child(ren) to participate in any and all CDM programs and activities for which they are registered and I ACCEPT ALL RISKS associated with participation.

PRIVACY POLICY

- Your personally identifiable information is kept secure in the gateway processor's database. No one, including the Crossings Staff nor StudioLab, have access to this payment information.
- Crossings will never share your personal information with any other person, company or organization.

MEDICAL EMERGENCY

- The undersigned gives permission to Crossings Dance Ministries Inc., its owners, and staff members to seek medical treatment for the participant in the event they are not able to reach a parent or guardian.
- I hereby declare any physical/mental problems, restrictions, or conditions and/or declare the participant to be in good physical and mental health.

GENERAL POLICIES

- Crossings Dance reserves the right to reschedule, cancel, or combine classes should registration be insufficient.
- To ensure the health and safety of our students and faculty, Crossings reserves the right to move classes to a virtual platform in the event of a global pandemic such as COVID-19 without adjusting or refunding tuition.

COMMUNICABLE DISEASES

WAIVER/RELEASE FOR COMMUNICABLE DISEASES INCLUDING COVID-19 Crossings Dance Ministries Inc. (CDM) has put in place preventative measures to reduce the spread of COVID-19; however, CDM cannot guarantee that you or your child(ren) will not become infected with COVID-19. Further, attending CDM could increase your risk and your child(ren)'s risk of contracting COVID-19. ASSUMPTION OF RISK / WAIVER OF LIABILITY / INDEMNIFICATION AGREEMENT

In consideration of being allowed to participate on behalf of Crossings Dance Ministries Inc. (CDM) dance or fitness program and related events and activities, the undersigned acknowledges, appreciates, and agrees that:

- Participation includes possible exposure to and illness from infectious diseases including but not limited to MRSA, influenza, and COVID-19. While particular rules and personal discipline may reduce this risk, the risk of serious illness and death does exist; and,
- I KNOWINGLY AND FREELY ASSUME ALL SUCH RISKS, both known and unknown, EVEN IF ARISING FROM THE NEGLIGENCE OF THE RELEASEES or others, and assume full responsibility for my participation; and,
- I willingly agree to comply with the stated and customary terms and conditions for participation as regards protection against infectious diseases. If, however, I observe and any unusual or significant hazard during my presence or participation, I will remove myself from participation and bring such to the attention of the nearest official immediately; and,
- I, for myself and on behalf of my heirs, assigns, personal representatives and next of kin, HEREBY RELEASE AND HOLD HARMLESS (Crossings Dance Ministries Inc.) their officers, officials, agents, and/or employees, contractors, other participants, sponsoring agencies, sponsors, advertisers, and if applicable, owners and lessors of premises used to conduct the event ("RELEASEES"), WITH RESPECT TO ANY AND ALL ILLNESS, DISABILITY, DEATH, or loss or damage to person or property, WHETHER ARISING FROM THE NEGLIGENCE OF RELEASEES OR OTHERWISE, to the fullest extent permitted by law. I HAVE READ THIS RELEASE OF LIABILITY AND ASSUMPTION OF RISK AGREEMENT, FULLY UNDERSTAND ITS TERMS, UNDERSTAND THAT I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY SIGNING IT, AND SIGN IF FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT. FOR PARTICIPANTS OF MINORITY AGE (UNDER AGE 18 AT THE TIME OF REGISTRATION) This is to certify that I, as parent/guardian, with legal responsibility for this participant, have read and explained the provisions in this waiver/release to my child/ward including the risks of presence and participation and his/her personal responsibilities for adhering to the rules and regulations for protection against communicable diseases. Furthermore, my child/ward understands and accepts these risks and responsibilities. I for myself, my spouse, and child/ward do consent and agree to his/her release provided above for all the Releasees and myself, my spouse, and child/ward do release and agree to indemnify and hold harmless the Releasees for any and all liabilities incident to my minor child's/ward's presence or participation in these activities as provided above, EVEN IF ARISING FROM THEIR NEGLIGENCE, to the fullest extent provided by law.

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